

Police”.
7. The licence holder shall ensure no customer(s) will be permitted to enter or re-enter the premises between 5:30am and 7am, save for persons who have temporarily left the premises to use the enclosed outdoor smoking area
8. A high definition, colour, CCTV camera system shall be installed at the premises, operational and recording whilst the premises is open to the public. The system must permit the identification of individual(s) in all lighting conditions.
9. CCTV cameras must cover the primary areas that the public have access to including the entrance, exit, enclosed smoking area and pavement area immediately outside the premises.
10. CCTV images/data must be securely stored, display an accurate date/time stamp and retained for a minimum of 28 days
11. The licence holder shall ensure the premises CCTV is provided to an officer from a responsible authority in a viewable format within fourteen days of being requested
12. A staff member who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open to the public and alcohol is on sale to the public between 10pm and closing to the public. This staff member must be able to show an officer from a responsible authority data/footage with the minimum delay when requested.
13. An incident log shall be kept on the premises and made available to an officer from a responsible authority upon request. The incident log must be completed within 24 hours of the incident and record the following: (a) All crimes reported to the premises. (b) Any ejections of patrons. (c) Any complaints received concerning crime, disorder and anti-social behaviour. (d) Any incidents of crime, disorder and anti-social behaviour associated to the premises. (e) Any faults in the CCTV system. (f) Any refusal of age restricted products.
14. A Challenge 25 policy will be adopted with the only acceptable proof of age identification consisting of a current passport, photo card driving licence or identification carrying a PASS logo. A training record must be kept on the premises, retained for twelve months and produced to an officer from a responsible authority upon request
15. The licence holder will promote and ensure that all front of house staff and Security Industry Authority (SIA door supervisors employed at the premises are trained in public safety campaigns such as “Ask for Angela” or other similar schemes. A record of training must be retained for at least twelve months, repeated every six months, kept on the premises and made available for inspection by an officer from a responsible authority upon request